



ADVANCED COMMUNICATION SKILLS



TWO DAY ADVANCED COMMUNICATION SKILLS TRAINING, COMMISSIONED BY THE DEPARTMENT OF HEALTH, FOR REGISTERED NURSES CONTRIBUTING TO THE PALLIATIVE CARE OF ADULTS AND CHILDREN

Course Aim

- To increase each participant's awareness of their own communication skills.
- To demonstrate the importance of good communication skills.
- To explore strategies for improving health and social care professionals skills when communicating with patients, relatives and colleagues.

Learning outcomes

- Develop an awareness of the evidence base concerning optimal communication skills.
- Utilise appropriate communication skills and strategies required to handle difficult situations.
- Tailor complex information to meet the needs of patients, children and families.
- Reflect upon and critically appraise their own communication skills.

Teaching methods

Experiential methods will be used including exercises, demonstration video/DVD, discussions and video recorded role play with actors. Each participant will be required to undertake a role play which will be video recorded and reviewed to enhance participant learning.

(This course is delivered in line with the Wilkinson Model of Advanced Communication skills training currently in place for practitioners working in Adult and Children cancer services). Current Government Guidelines regarding COVID-19 will be followed.

To book a place on this course please visit: nihospice.org/learnwithus